MEDIATION, CONFLICT **RESOLUTION** AND PEACEBUILDING INITIATIVE



DEFINING THE KEY CONCEPTS

Conflict prevention

Efforts to address grievances so that the onset of violent engagement or re-engagement is avoided.

Conflict management

A process to prevent the escalation of an ongoing conflict, and reduce its negative effects.

Conflict resolution

Using different methods of problem solving to resolve conflicts.

Negotiation

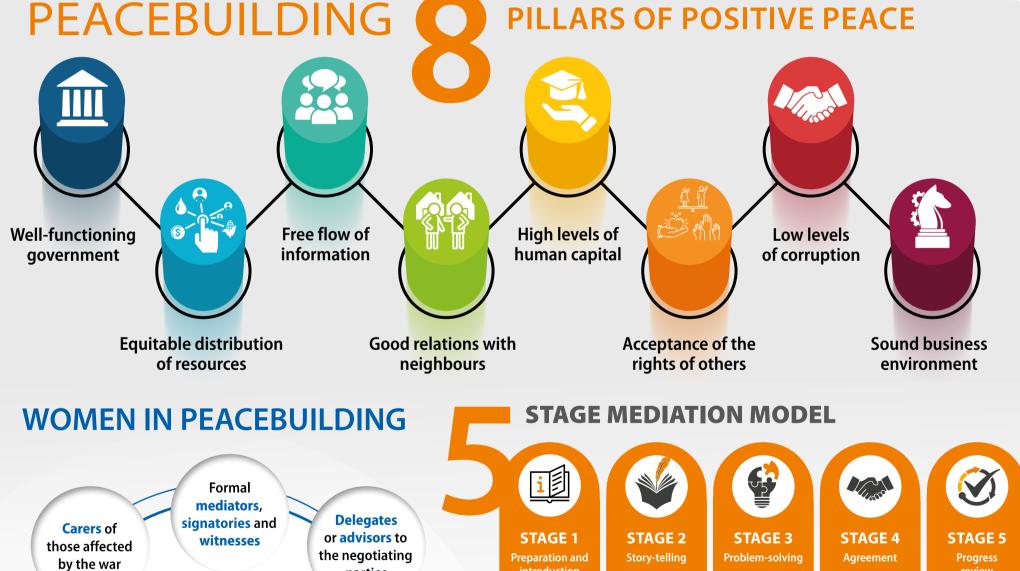
A problem-solving process where people willingly discuss their differences to reach a shared decision over their concerns. Helps find shared solutions to conflict.

Mediation

A voluntary, informal process that aims to resolve the differences between parties in conflict. This is done through an external party.



PILLARS OF POSITIVE PEACE



Influencers of armed groups and society

ROLES WOMEN PLAY IN PEACE PROCESSES

Leaders of civil society initiatives or forums

Facilitators of social

reconstruction

Promoters of women's rights and participation

parties

Informal or

community

mediators

TRANSITION FROM NEGATIVE TO POSITIVE PEACE

NEGATIVE PEACE Absence of justice

introduction

JUSTICE Truth and acknowledgement **Reparation and rehabilitation** Punishment and pardon

POSITIVE PEACE Long-term



sport, arts & culture

Department: Sport, Arts and Culture **REPUBLIC OF SOUTH AFRICA**

ACTIVE, CREATIVE, WINNING AND SOCIALLY COHESIVE NATION

